

AVAYA

Are you
struggling to
create positive,
memorable
experiences for
the customers
who contact you?

Introducing **Avaya Virtual Agent**. A self-service cloud-based virtual agent you can easily configure and spin up in minutes. No coding skills required. Avaya Virtual Agent provides you a foundation, so you don't have to build your virtual agent from the ground up.

Start simple or incorporate conversational AI into your business. Avaya Virtual Agent utilizes Natural Language Understanding to ensure your customers have a great experience.

And you can easily make changes to it from our simple dashboard without needing help from a dev team.

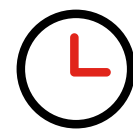
With Avaya Virtual Agent you can:



Automate manual tasks



Deliver seamless transactions



Solve common inquiries with little or no wait time



Deflect inbound call volumes



Scale according to call demand

To learn more about how Avaya Virtual Agent can reduce your resource costs and increase your customer satisfaction, contact cpassales@avaya.com